

Priority's Mobile ERP Solutions



Priority's mobile ERP solutions enable on-the-spot access to all vital work tools - anytime, anywhere.

Priority offers a range of "connective ERP" solutions, which are adapted to various processes and positions across the supply chain:

- **Mobile Sales Force**
Mobile app for field sales reps
- **Mobile Field Service**
Mobile app for field technicians
- **Proof of Delivery**
Management app for delivery teams

*All of **Priority's** mobile solutions have been developed with the most advanced technologies. We offer solutions for a wide range of processes and smart devices, including mobile phones, tablets and wearable devices.*

Delivery Tracking

Supply chain and delivery management system



Our delivery tracking software allows users to easily track and control distribution processes.

Loading

- Make portable sales based on scanned documents in real time
- Capture digital signatures of distribution workers
- Load goods by packing crates/labels

Unloading

- Display original customer document for signing
- Capture customer signature, including name and ID
- Follow location at all times with GPS tracking
- Unload goods by packing crates/labels

Delivery Failure and Driver Reporting

- Record reasons for delivery failure
- Record driver remarks
- Take photos of damages

Task Management

- Manage customer-related tasks for drivers
- Manage general driver tasks (e.g. vehicle servicing)

Returns

- Create return documents on-the-go, including printouts on mobile printers
- Manage and track inventory in vehicles
- Update quantities of returned goods vis-à-vis relevant documents

Support Customer's Business Processes (BPM)

- Update inventory document status upon completion of delivery route
- Offer full support of customized printouts for customers

Field Sales App

A comprehensive tool for your field sales reps

Includes Van Sale, Pre Sale and CRM solutions for effective management of field sale processes.

Price Quotes

- Display product catalog, including images
- Update quotes and easily convert them into orders

Orders

- Display product catalog, including images
- Process orders quickly
- Bill customers and manage payments
- Access up-to-date customer credit data
- View customer ledger and aging data and make informed decisions

Tasks

- Manage general tasks and/or tasks for customers, on-the-go
- Report progress on tasks and projects, meetings, and more

Surveys

- Manage contract review checklists
- Access and conduct customer satisfaction surveys

Returns

- Manage on-site return of goods: requests, authorizations and executions

Shipping Documents and Invoices

- Manage the sales rep's inventory
- Create printouts of documents and invoices on-the-go

Scheduling and Tracking Visits

- Schedule visits with reps and customers
- Report results of visits within the schedule
- Track planned vs. actual meetings

Target Management

- Set monthly targets for reps/customers
- Evaluate targets based on orders or invoices

Reports (for reps and managers)

- Integrate custom-designed customer reports
- Offer full support of customer business processes (BPM)

Support of Custom Printouts

- Define a printing program for each document from a selection of formats
- Run standard reports and custom reports for customers



Field Service App

The most advanced tool for field technicians

Provides a full-featured solution for effective management of field service processes

Service Call Management

- Manage all service calls (dynamic BPM)
- Access previous customer and device call history (Plug & Play) immediately
- View real-time information displayed as pop-up notifications

Field Service Inventory Management

- Manage inventory in technicians' vehicles effectively
- Track inventory stored in company warehouses, including other technicians' vehicles
- Support on-site inventory transfer between technicians

Purchasing

- Receive goods directly from vendor to technician
- Manage on-the-go purchase demands for required parts

On-Site Opening of Service Calls

- Allow field technicians to open service calls anywhere, anytime

Service Call Reporting

- View report of parts used, labor, actual service provided vs. planned
- Get report of malfunctions and repairs
- View report of service call duration, including support of automatic reporting based on arrival and departure times
- Review description of the repair (including photos), meter readings and more

Surveys

- View service call summary reports and checklists
- Conduct customer satisfaction surveys
- Capture customer signature on original system documents on touch screens and print them
- Store service call location and signed document automatically as an attachment in the main system

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